Rules and Requirements

The Key Facts (read below for details):

- No Beaching or Docking our vessels except at our location all passengers must board through dock.
- Please do not bring Alcohol or Pets on board the motor boats kayaks SUPs and Canoes are ok
- Picnic lunches are great, please leave the boat in a rentable condition

What to bring:

Please feel free to bring snacks, lunch, non-alcoholic beverages along with you, we want you to enjoy your time on the water and a picnic lunch is a great way to do that. Just remember to clean up after yourself, chips and red fruits and soda are particularly hard to get out of the boats and a cleaning fee of \$100 may apply.

Hats, sun covers, warm clothes in case the weather changes, sunglasses, towels and wetsuits

Sunscreen. Remember up here at altitude sunburns can happen as much as 60% faster than just down the hill.

We will supply lifejackets appropriate for your activity and size, but if you have your own (especially the little ones) pleas bring it for your comfort. Life jackets must be USCG approved and fit the activity. Some of the swim vests on the market now are USCG approved and some aren't, please check yours before you get here.

Smiles. All day, everyday.

What Not to Bring:

Pets - We all love our animals, and if you would like to bring a dog to the lake the State park location welcomes dogs kept on leash. Unfortunately our Marina location does not allow dogs on the property. For their sake please do not bring your dog with you, remember even parked in the shade the interior of your car will quickly become unbearable for our furry friends.

Alcohol - As a rental company we have heavier restrictions than the California Boating and Waterway rules. We do not allow alcohol on board our vessels.

Where to go:

We have two locations on the lake.

- Donner Memorial State Park @ 12593 Donner Pass Road
- Donner Marina @ Donner Lake Village Resort 15695 Donner Pass Road

Please check your reservation to ensure you arrive at the right place.

Generally the big boats are going to leave from the Marina location, fishing boats from the State Park. Jetskis, kayaks canoes and SUPs can leave from either location. If you are unsure where you made your reservation please give us a call at 530-582-5112

Donner Lake Area restrictions:

We want you to enjoy Donner Lake and our equipment. As such we have just a few limitations on where you may take our motorized equipment. We ask that you do not travel within 200 feet of the shoreline at any point on the lake with the exception of our two locations, including docking or beaching the craft. These are generally the areas that contain swimmers, shallows, boulders, docks and piers. We don't want you to strike any of these while operating the vessels for your own safety, the safety of swimmers and to keep the boats in good condition. Remember, you are responsible for any damages you do and close-in to shore and especially landing the boat is where 90% of accidents occur.

If you need to stop for a break, trade out passengers or for any other reason, please do so at our dock or beach only. This also allows us to help you get the correct life jackets for your passengers and make sure our operators are staying safe.

Alcohol and drugs:

We operate a family business on a family oriented lake and request that you do not bring alcohol or drugs on board our boats. Operating any of our vessels under the influence of alcohol or drugs will be grounds for the immediate cancellation of your rental. Smoking or drinking on the premises is not allowed.

Penalties for operating a boat, or other water vessel, while under the influence of alcohol, drugs or other intoxicating substances are similar to that of operating a motor vehicle. As with a DUI of a motor vehicle, the penalties vary depending on the circumstances of the arrest and conviction, including age of the operator, BAC level, etc.

Age Requirements

All minors must be accompanied by an adult. Regardless of the size of the child they will be counted as one passenger. Children ages 12 and under will be required to wear a coast guard approved floatation device (life-jacket) at all times. Children under the age of 16 may not operate any motorized vehicle under our rental agreement. Accompanied minors ages 16 to 18 may operate a jetski with permission of a guardian, however, they may not carry a passenger under the age of 18. No ski or pontoon boat shall be operated by a driver less than 21 years of age. Valid ID required

Payments

A deposit of 20% of the reservation total will be non refundable 72 hours in advance of the reservation. Management reserves the right to collect the deposit at any time between the beginning of the reservation time and 72 hours prior.

Balance Payments

The balance of the reservation price is due upon departure, payable by cash or credit card.

Arrival and Departure

Each boat rental begins at one of our two locations. We ask you to arrive at least 30 minutes ahead of your reserved departure time with your entire party to complete the check in procedures. Certain days and times of the season will see heavy traffic and parking can be an issue, please take this into account when planning your trip.

LATE ARRIVAL DOES NOT EQUAL EXTENDED TIME

We do our best to keep all of our reservations running on time, if we are running late and we are not able to supply the boat for you at your reserved time we will extend your return time accordingly. If your party has not arrived with adequate time to check in, around 30 minutes prior to check in, and the boat is sitting waiting for you then your clock will be running at the reserved time. We will do our best to get you on the boat and running as quickly as possible, on board instruction is considered part of your reserved time. We will attempt to contact you via your contact information should there be any difficulties that will cause a late start on our part.

Late Charges

We depend on our boats to be returned on time so as to allow our next guests their reserved time. Please extend them the courtesy of not being late back to the dock. Boats returned late will be charged at double the rate of rental, in 15 minute increments, 5 minute grace period.

Damages

Each renter is responsible for any and all costs associated with damage to the boat. In the unlikely event that you do something to cause damage we will ask for a lump sum up front with the understanding that any balance will be refunded to you. Damages can range from \$100 cleaning fee if you don't pick up after yourself to \$250 for a torn seat cushion up to \$8000 for a severely damaged outdrive. We will give you as much information as we can to keep you from having any issues, but you are responsible for keeping the boat in good condition.